

## RETROFIX

<b>Name and Address</b>	<a href="mailto:graham@retrofix.co.uk">graham@retrofix.co.uk</a>	
	Email:	
	Telephone:	
	Make:	
	Model:	S/No:
	<b>Work Required / Fault Description</b>	
<p>Please wrap well and use a tracked / insured service if possible as I cannot accept responsibility for any loss or damage in transit. Please also be aware that most vintage items are not covered for damage by couriers as the plastic tends to be very brittle and costs are not possible to quantify. Sending items to me also confirms that you agree I am not responsible for damage while goods are in my possession or with returning courier.</p> <p>Please do not send power supply, leads etc. unless agreed with me in advance. Also please note that I do not repair monitors.</p> <p>I will contact you as soon as possible after receipt with an estimate for repair. If not acceptable, only return shipping will be charged if you want the computer / console returned.</p> <p>Due to the fact that vintage electronic items may fail for multiple reasons at any time I cannot offer any guarantees on repairs, though I will always try to assist provided parts and all shipping costs are paid for by the customer.</p> <p><b>PLEASE NOTE: Owing to changes on VAT rules etc. for overseas transactions I am not accepting repairs from non-UK customers at this time. Any item that is sent to me from overseas with a VAT or duty charge applied will not be accepted and may be destroyed by the courier.</b></p>		